iFerret Update—July 2021

Introduction

Welcome to the latest edition of the iFerret Update. iPLATINUM is pleased to celebrate 20 years assisting Local Councils gain a better return on their investment in information technology.

Well here we are, back in lockdown, and it was just announced today Sydney will remain this way until the end July 2021. I'm glad I took the opportunity to get out and see some customers in WA, VIC and NSW whilst I had the opportunity to do so before this latest covid wave. I apologise to those customers whose visits I had to cancel in the back half of July but hopefully I will get a chance to visit you, along with the remainder of our customer base later in the year.

In these uncertain times it is more important than ever staff have easy access to corporate information wherever they may be working. iFerret and iArchive are achieving that outcome for over 90 local and state authorities.

In this edition we cover new staff, new customers, iFerret 3.0 Update, usage update and the benefits of iArchive. We hope you enjoy the iFerret Update.

New Staff

iPLATINUM is pleased to welcome Debbie Mullins as the new Product Manager for the iFerret suite of solutions.

Debbie commenced her employment with iPLATINUM this month and brings a wealth of experience in the information management and governance areas. Debbie was most recently employed at TechnologyOne and prior to this Civica and she brings a long history working with local councils.

We welcome Debbie to the iPLATINUM team. Debbie is looking forward to engaging with our loyal customer base.

New Customers

iPLATINUM would like to welcome the following new iFerret and iArchive customers since the last edition of the iFerret update.

- City of Shoalhaven (iFerret)
- City of Canterbury Bankstown (iArchive)
- Toodyay Council (iArchive)
- Nedlands Council (iFerret)
- QPRC (iArchive)
- Roper Gulf (iFerret)

iFerret 3.0 Update

The rollout of the new release is nearing completion for all customers (one to go) and the acceptance of v3.0 has been overwhelmingly positive.

iFerret users are reaping the benefits of a new user interface and a raft of new features including new connectors for the Microsoft suite of Sharepoint, One Drive and Teams. This means all documents kept within these Microsoft systems are now searchable from within iFerret.

Many customers have now purchased and installed these new connectors, making the Microsoft information easily discoverable. Should you require a quotation for these connectors please email sales@iplatinum.com.au.
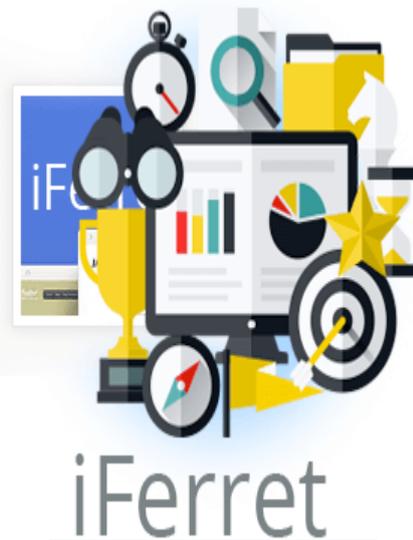
As an added enhancement to version 3.0 we are now working on improvements to the Managed Result Set (MRS) functionality. This will include an inbuilt redaction function and make the whole process of creating and managing electronic packages much more stream-lined and intuitive. We look forward to providing this functionality as an update release within version 3.0.

A number of new connectors for iFerret have been developed over the years and the breadth of solutions we are now able to scan and index is quite expansive. If you have not reviewed the connectors available for current transaction systems and historical legacy data in recent times, we encourage you to do this. Should you require a list of current connectors please lodge your request via info@iplatinum.com.au.

Top iFerret Customers

The top iFerreters for the April to June 2021 quarter were:

**IFERRET QUERIES
APRIL - JUNE, 2021**

Pie chart values:
- Bellingen, 1097
- Lake Macquarie, 1135
- Baw Baw, 1184
- Georges Rives, 1711
- Queanbeyan-Palerang, 8715
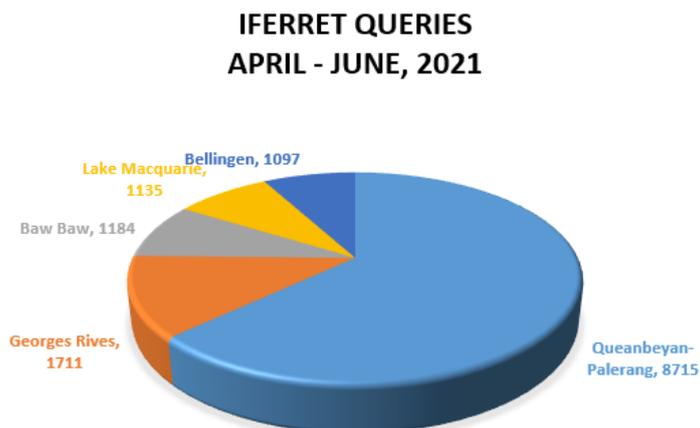
Please note Queanbeyan Palerang Regional Council also have multiple archives of historical data including two legacy records systems. This shows how accessible and relevant historical data can be to an organisation.

The Benefits of iArchive

The IPLATINUM data archival solution, iArchive helps with the decommissioning of legacy systems (Finance, HRP, Property & Rating, Records, Assets and more) while allowing organisations to store historical data independent of application technology. This provides a mechanism to query and report on this data without the need for an application to support it.

iArchive ensures valuable historical information is far more accessible to all employees, enabling the best-informed decisions by having a complete view of information at their fingertips.

Users can find and view information without having knowledge of or access to the various historical applications, meaning that important information is being used and training in applications is reduced across the whole organisation.

Information can be easily accessed in a structured or unstructured format depending on the nature of the inquiry and the source of the data. This enables simple parameter based searches along with "google like" inquires.

Most importantly, once the iArchive solution is installed, organisations can decommission expensive legacy applications and maintain easy access to the underlying data.

The iArchive solution can easily be added as an historical repository under an existing iFerret environment. Solutions have been developed for many commonly used systems including GenaCIS, Stowe TCS, Fujitsu, Authority, Oracle, TechnologyOne, ITVision, Practical, PeopleSoft, Chris21, Aurion, Smartstream, Confirm, MatMan, Kronos and more.